

To all our loyal class members,

Fees for weekly scheduled classes are as follows from August 2022.

9.30am - 12.30pm (3 hrs) \$30 9.30am - 2.30pm (5 hrs \$40 9.30am - 3.30pm (6 hrs) \$45

When booking into a class you may have the option to book and pay for a half day, not all classes offer this.

Other classes run for the whole day and there is no half day option, in these classes if you choose to leave early you are still charged the full day fee.

Other special workshops have varying fees which may take into account kits and other requirements.

We also offer **one on one** classes for both half and full hours

Half hour : \$40 Full hour : \$70

## **Our Cancellation Policies**

As a small business, late changes and no shows are disastrous for us.

## General week to week classes

If you wish to change or cancel your booking you will need to give 24 hours' notice to receive a refund or change your class to another day. ie if class is on a Tuesday starting at 9.30am, we need to know Monday by 9.30am. Unfortunately, if you do not cancel in time we cannot give a refund or transfer to another class as we still need to pay teachers and other staff who come in to help run classes.

If you have any queries relating to this policy, please contact our store and front-end staff, NOT the teacher.

To cancel or change a class please contact us by phone or by email at **kraftdaze@gmail.com**.

## Workshops

10 weeks before Workshop: 90% of the amount paid can be returned as a refund or store credit.

5-8 weeks before Workshop: 50% of the amount paid can be returned as a refund or store credit.

2-5 weeks before Workshop: 25% of the amount paid can be returned as refund or store credit.

Less than two weeks prior to the workshop: No refund will be available

We do encourage you to find a replacement participant at this point and are happy to allow another person to attend in your place.

Thank you for your ongoing support

**Kind Regards** 

Jenny and Andrew Clements

Booragoon: (08) 6180 5224 Armadale: 0426 975 805 Email: kraftdaze@gmail.com